

The Dog's Grooming Barn, LLC
Release Form

Pet's Name(s): _____

Owner's Name (first & last) _____

Owner's Phone (Best Contact) _____

General Grooming Information: Extra care will be taken when performing grooming procedures, however, the Owner ("You") must understand possible reactions such as stress, skin irritation, possible nicks to the skin or a toenail quick may occur. You understand that problems occasionally arise after a grooming visit such as bleeding of nicks, clipper irritation and mental or physical stress. Grooming can also expose a hidden medical problem or aggravate a current one.

Moles/Skin Lesions/Tumors/Other Irregularities: Because these skin irregularities may protrude from the skin, they are vulnerable to nicks or cuts during the grooming process. Long/sharp dewclaws are sharp and dangerous to staff and other animals and risk getting caught in kennel flooring causing injury. You understand that Senior Pets (age 7+) may have a greater chance of injury. You agree not to hold The Dog's Grooming Barn responsible for any injuries that might result from the grooming process.

INITIAL _____

Pickup Times and Tardiness : The groomer will give advance notice when your dog will be ready for pickup. You are responsible for picking up your dog on time unless a previous arrangement has been made with the groomer. If you are more than twenty minutes late, a fee of \$10.00 will be added to the groom cost. Another fee of \$5.00 will be added for every ten additional minutes you are late. Tardy pickup times can prevent The Dog's Grooming Barn from providing quality care to the appointment after you.

INITIAL _____

Emergencies: In case of an emergency, we would like your permission to obtain immediate veterinarian treatment, at your expense, should it become necessary. If your dog's veterinarian is not readily accessible, The Dog's Grooming Barn is authorized to use a veterinarian of its choice. The Dog's Grooming Barn will not be responsible for any conditions or problems discovered during grooming. Should veterinary care be necessary as a result of any services rendered by The Dog's Grooming Barn, The Dog's Grooming Barn must be notified within 48 hours of such care. Reimbursement for such care will be at the sole discretion of The Dog's Grooming Barn.

INITIAL _____

Matting: Dogs with severely matted coats require extra attention. The Dog's Grooming Barn will not cause serious or undue stress to pets by de-matting. If a dog is severely tangled and/or matted, it poses a greater risk of injury, stress and trauma. Heavy matting can trap moisture and urine near the pet's skin, allowing mold, fungus and bacteria to grow and/or reveal skin irritations that existed prior to the grooming process. While all precautions are taken, removing a heavily matted coat can cause nicks, cuts or abrasions. Aftereffects of mat removal can include itchiness, redness, self-inflicted irritations or abrasions and – in extreme cases - failure of hair to regrow. In some cases, pets may also exhibit brief behavioral changes.

INITIAL _____

Double Coats: The Dog's Grooming Barn does not recommend shaving down double-coated dogs unless you deem it absolutely necessary to their health and wellbeing. Some complications that can occur include: The coat not growing back in the same texture and/or color prior to shaving; bald patches; hyper pigmentation of the skin; darkening of the skin where the coat has not grown back; loss of guard coat (the top layer of the coat); coarse re-growth of hair in different directions; exposure to the elements (sun/heat damage or stroke and cold weather); exposure to bug bites; reduced protection to scratching etc. Knowing that any and all of the above conditions can occur, you authorize your

groomer to shave down your pet and agree not to hold The Dog's Grooming Barn responsible for any complications described above which might result.

INITIAL _____

Aggression: You MUST inform The Dog's Grooming Barn if your pet bites, has bitten or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. The Dog's Grooming Barn reserves the right to refuse/stop services for such pet(s) at any time before, during or after the grooming process should your pet exhibit aggressive behavior. You understand you are liable for any medical care expenses and damages that result from injuries to groomers, staff and other animals caused by your pet.

INITIAL _____

Fleas/Ticks/Lice: Parasites are a health hazard to your pet as well as to humans. If it is known that your dog has fleas or lice, we will not accept them due to the risk of spreading them to other dogs in our care. If fleas, ticks or lice are found on your pet during the grooming process, your pet will be treated with a flea and tick shampoo to kill the parasites and you may be charged an additional fee. Any ticks found will be removed for an additional charge and we strongly encourage you to have your pet tested for Lyme Disease. If lice are found, we will advise you to take your pet to the veterinarian and grooming services will cease immediately as a safeguard against their spread. A \$15 flea/tick/lice charge will apply.

INITIAL _____

No-Shows/Tardiness: We require notification of any cancellation at least 24 hours prior to your appointment. No-shows and last-minute cancellations may result in prepayment being required for any future visit. We understand that emergency situations arise and will work with you on a case-by-case (but not on a patterned) basis. Please be respectful of our groomer's time as we are a by appointment business and another client could have taken your appointment had we known. If you are more than 15 minutes late for an appointment, it is considered a no-show, and you risk losing your appointment without notice due to groomer time constraints. A cancellation/no-show fee will be applied at the discretion of The Dog's Grooming Barn. Cancellations within 24 hours before the appointment are subject to pay half the cost of the appointment. No-shows are charged at the full cost of the appointment.

INITIAL _____

Appointment Types: The groomers at The Dog's Grooming Barn take extreme precautions with each pet in their care. On days where there are more than one groomer working, there will be more than one dog in the salon at the same time. One on one appointments (private grooming sessions) are to be reserved ahead of time and are limited at this time. If your dog cannot be around other pets or if there are any concerns, please let the groomer know at the time of scheduling.

INITIAL _____

I hereby declare to The Dog's Grooming Barn, LLC that I am the legal owner of my pet; that my pet has not been exposed to any infectious illness within the last (30) thirty days; that my pet has been properly inoculated for the following vaccinations: Rabies, Distemper, Parvovirus, and Bordetella as well as a negative fecal exam within the last year; I (the owner) certify the information I have provided to be true and accurate; and I (the owner) have read this agreement in its entirety.

INITIAL _____

Please fill out this form in its entirety.

I have read and agree to the policies for The Dog's Grooming Barn:

Name _____ Date _____

Signature _____

Primary Phone _____ Email _____

Street Address _____

City _____ State _____ Zip _____

Emergency Contact Name _____ Phone _____

Pet's Name(s) _____ Breed _____

Pet's Birthday _____ Age _____ Sex _____ Weight _____ Spayed/Neutered _____

Has your pet shown any type of fear or aggression towards another dog or person? Y or N

(If yes, please specify) _____

Any Medical Problems (if yes, explain) _____

Veterinarian/Animal Hospital _____ Phone _____